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# A heuristic algorithm for a single vehicle static bike sharing rebalancing problem

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#### Abstract

The static bike rebalancing problem (SBRP) concerns the task of repositioning bikes among stations in self-service bike-sharing systems. This problem can be seen as a variant of the one-commodity pickup and delivery vehicle routing problem, where multiple visits are allowed to be performed at each station, i.e., the demand of a station is allowed to be split. Moreover, a vehicle may temporarily drop its load at a station, leaving it in excess or, alternatively, collect more bikes from a station (even all of them), thus leaving it in default. Both cases require further visits in order to meet the actual demands of such station. This paper deals with a particular case of the SBRP, in which only a single vehicle is available and the objective is to find a least-cost route that meets the demand of all stations and does not violate the minimum (zero) and maximum (vehicle capacity) load limits along the tour. Therefore, the number of bikes to be collected or delivered at each station must be appropriately determined in order to respect such constraints. We propose an iterated local search (ILS) based heuristic to solve the problem. The ILS algorithm was tested on 980 benchmark instances from the literature and the results obtained are competitive when compared to other existing methods. Moreover, our heuristic was capable of finding most of the known optimal solutions and also of improving the results on a number of open instances. Keywords: Bike-sharing, Vehicle Routing, Split pickup and delivery, Iterated local search.

#### 1. Introduction

The task of repositioning a commodity from one location to another is a well-known problem arising in different contexts such as logistics, transportation, and various disciplines, notably industrial engineering and operations management. A practical application arises in

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self-service bike sharing systems (BSS), which are becoming increasingly popular in recent years. Users rent bikes and return them at stations distributed over a region. In such systems, each station has an inventory with a load capacity, an initial number of bikes, and consequently a number of free slots where users can return bikes to the system. Throughout the day, some stations may have no bike to be rented or free slots to store returned bikes. Therefore, an attempt to avoid this scenario, which is unpleasant for users, is to determine an initial acceptable number of bikes (and free slots) at each station. This task can be done based on demand history and peaks at each station [1, 4, 34, 43]. A vehicle with limited load capacity then periodically collects and delivers bikes across different stations so as to rebalance the system.

Alternatives to the street traffic are important not only because of its impact in urban congestion, but also in the environment, commuting, and so on. The emerging worldwide BSS are proving to be an effective solution to mitigate the effects of traffic issues in large urban centers. Detailed information on several bike sharing systems worldwide can be found on the interactive bike sharing world map available at http://bikesharingmap.com. By August of 2016, there were approximately 1, 392, 170 bikes and pedelecs (bikes assisted by a small electric motor) being used worldwide. According to the website, in 2015 there were at least 1005 cities with an operating BSS and 324 cities with programs under planning or construction. One of the most famous systems is the Vélib' in Paris, with 1800 stations and more than 20,000 bikes.

The activity of repositioning bikes among stations on a regular basis is called rebalancing, and this is done by one or more vehicles that move bikes from one station to another in order to restore its inventory to the initial desired configuration. As per DeMaio [10], good rebalancing systems are present in successful bike sharing programs, and since the vehicles move back and forth across an urban area, a vehicle routing optimization can be utilized.

The rebalancing is either static, performed when nearly no bikes are being used, or dynamic, which is done while the system is still in use. The static bike rebalancing problem (SBRP) is motivated by the fact that very few bikes are being used at night.

In this work we consider the single vehicle SBRP, which is clearly  $\mathcal{NP}$ -hard, because it includes, among others, the classical traveling salesman problem (TSP) as a special case. The SBRP can be seen as a variant of the one-commodity pickup and delivery TSP [20, 21], with the difference that multiple visits are allowed to be performed at each station, i.e., the demand of a station is allowed to be split. Moreover, a vehicle may arbitrarily drop its load at a station, leaving it in excess or, alternatively, collect more bikes from a station (even all of them), thus leaving it in default. Both cases require further visits in order to meet the

actual demands of such station. This strategy of allowing a station to act as a buffer or a temporary depot is denoted as temporary operation (i.e., temporary pickup and temporary dropoff). Finally, visits to balanced stations are optional for the SBRP. Salazar-González and Santos-Hernández [36] considered a similar yet different problem, in which an upper limit is imposed on the number of visits to the customers and to the depot, and the single vehicle that performs the rebalancing is not forced to leave the depot with an empty load.

An increasing number of works regarding bike sharing systems and related issues, such as the balancing of their stations, has been published over the last years. Exact approaches for multiple vehicle SBRPs were suggested by Dell'Amico et al. [8], Di Gaspero et al. [11, 12, 13], Kloimüllner et al. [24], Raviv et al. [35]. Moreover, Alvarez-Valdes et al. [1], Dell'Amico et al. [9], Forma et al. [16], Papazek et al. [28, 29], Raidl et al. [31], Rainer-Harbach et al. [32, 33] also addressed different types of multiple vehicle SBRPs, but with heuristics.

Several exact [2, 6, 14, 15, 36] and heuristic [22, 27] algorithms were proposed for single vehicle SBRPs. Furthermore, in contrast to static rebalancing, there are relatively few works related to dynamic rebalancing [4, 5, 7, 23, 37].

The works of Chemla et al. [6] and Erdoğan et al. [14] were the only ones to consider the same variant dealt in the present paper. Chemla et al. [6] proposed a mathematical formulation over an extended graph, where each station is replicated according to an upper bound on the number of visits. Due to its visible intractability, two relaxations were developed. The authors also presented among other contributions, a polynomial algorithm to compute optimal bike displacements for a given sequence of vertices, which is useful to determine if a route is feasible or not, as well as tabu search heuristics and a branch-and-cut algorithm that solves a relaxation of the problem. Erdoğan et al. [14] proposed the first exact method for the problem, which consists of a branch-and-cut algorithm that makes use of no-good cuts (also known as Benders combinatorial cuts), and they reported optimal solutions for instances with up to 60 stations.

Despite the advances on the development of efficient exact approaches for SBRPs, heuristic methods still appear to be more suitable for dealing with medium and large size instances of this challenging class of problems. This work proposes a hybrid iterated local search (ILS) based heuristic for the single vehicle SBRP considered in Chemla et al. [6] and Erdoğan et al. [14]. Hybridized ILS algorithms, especially when combined with randomized variable neighborhood descent (RVND), revealed to be very effective when solving a large variety of vehicle routing problems [9, 30, 39, 40, 44], including those involving only a single vehicle [3, 41].

The algorithm that was developed combines successful ingredients from previous works with some problem-specific procedures suggested in Chemla et al. [6] to improve the solution

quality, as well as to check if a solution is infeasible. We also implemented several perturbation mechanisms and the impact of each possible combination on the solution quality and CPU time are measured by extensive computational experiments on a subset of challenging test-problems. The results obtained on 980 benchmark instances from the literature show that our algorithm is competitive when compared to other methods, and a number of new best known solutions is reported. We also conduct an analysis on how the performance of the algorithms in terms of solution quality and CPU time varies according to the number of stations and the vehicle capacity.

The remainder of the paper is organized as follows. Section 2 presents a formal problem definition. Section 3 describes the proposed heuristic algorithm. Section 4 reports and discusses the computational results, and Section 5 contains the concluding remarks.

#### 2. Problem description

Let n be the number of stations,  $V = \{1, ..., n\}$  be the set of vertices representing their locations (station 0 represents the depot), and A be the set of arcs in a complete and directed graph  $G = (V \cup \{0\}, A)$ . For each arc  $a_{(i,j)} \in A$ , there is a cost  $c_a$ , satisfying the triangular inequality  $(c_{(i,j)} + c_{(j,k)} \ge c_{(i,k)}, \forall i, j, k \in V)$ .

For each  $i \in V$ , let  $p_i \in \mathbb{Z}$  be the amount of bikes initially stored,  $p_i' \in \mathbb{Z}$  be the number of bikes requested by i after the service is performed, and  $d_i = p_i' - p_i$  be the total demand. When  $d_i > 0$  and  $d_i < 0$ , we assume that  $i \in V$  is a delivery and a pickup station, respectively. A station  $i \in V$  may have no demand  $(p_i = p_i')$  and in this case the visit becomes optional. Each station  $i \in V$  has a capacity  $q_i \in \mathbb{Z}$  and the depot is assumed to have no bikes, i.e.,  $q_0 = p_0 = p_0' = 0$ . Finally, let  $Q \in \mathbb{Z}$  be the vehicle capacity.

The objective is to find a least-cost route that starts and ends at the depot, visits each station with non-zero demand at least once, meets the demands of all stations (i.e., the initial load  $p_i$  is changed to the target demand  $p'_i, \forall i \in V$ ), and does not violate the minimum (zero) and maximum (Q) load limits. Therefore, the number of bikes to be collected or delivered at each visit to a station should be appropriately determined in order to respect such constraints.

Finally, stations may serve to perform temporary operations, either as a temporary depot or a temporary buffer, i.e., supply more bikes than their initial demand or hold more bikes (without exceeding its inventory load capacity), and in both cases have their demand satisfied in later visits.

Figure 1 shows a graphical representation of an optimal solution for the benchmark instance n20q10D (n = 20 and Q = 10). The nodes are distributed according to the spatial

coordinates of the stations. The positive and negative values next to the nodes are the number of bikes collected and delivered, respectively. The arcs and their associated values represent the vehicle traveling to the next station in the sequence and the vehicle load, respectively. For example, the vehicle delivers 2 bikes in the first visit to station 12, collects 10 at station 10, returns to 12 to deliver 6 more (meeting the demand of 8) and then travels to station 14 with a load of 4 bikes.

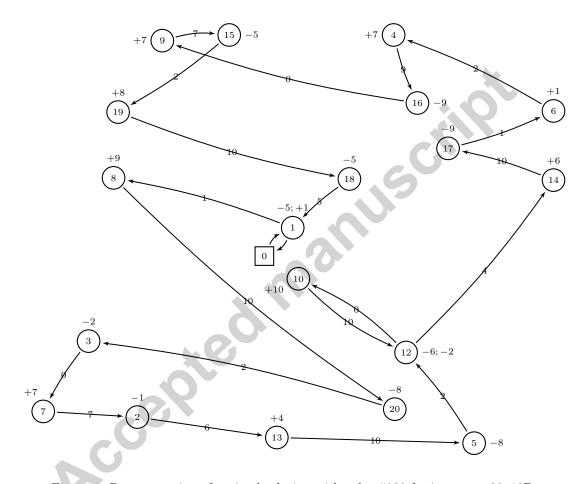


Figure 1: Representation of optimal solution with value 5989 for instance n20q10D

#### 3. Proposed heuristic

ILS iteratively alternates between local search (intensification) and perturbation (diversification) mechanisms with a view of finding high quality solutions. In our case, we embed a variable neighborhood descent (VND) [26] based procedure in the local search phase of the metaheuristic. As in previous works (e.g., 30, and 39), the neighborhoods of our algorithm are examined in a random manner during the search (RVND).

As opposed to most of the former ILS implementations cited in Section 1, infeasible solutions are temporary accepted after the application of perturbation moves, not only for the sake of diversification, but also as an attempt to escape from local optimal solutions. This modification, sometimes referred to as *strategic oscillation* (see, e.g., Gendreau et al. [17], Glover [18], Glover and Hao [19]), was crucial for the favorable performance of the heuristic when dealing with the single vehicle SBRP considered here, which appears to be more challenging to solve than other VRPs where ILS was successfully applied to obtain high quality solutions by only considering the feasible search space.

The proposed hybrid heuristic, called ILS<sub>SBRP</sub>, combines multiple restarts, local search, perturbations mechanisms, and a repair phase. Figure 2 illustrates the flowchart of ILS<sub>SBRP</sub>. For each of the  $I_R$  restarts, a feasible initial solution is generated using a simple greedy randomized constructive algorithm (see Section 3.3). Next, local search, perturbation and repair procedures are successively applied until the stopping criterion is met, that is, when the number of consecutive attempts to escape from a local optimal solution reaches  $I_{ILS}$  trials. Because perturbation moves are allowed to produce infeasible solutions, we implemented a procedure called AddUnbalancedVertex (see [6] and Section 3.2 below for details), which includes additional visits to stations whose demands are not exactly met, with the aim of repairing such solutions. Nevertheless, there is no guarantee that a solution will be feasible after applying this procedure. When an infeasible solution is not totally repaired and the local search does not find a move that leads to a feasible solution, then the infeasible solution is disregarded and the perturbation procedure is called. Note that perturbation is always applied over the best solution of the current multi-start iteration. Finally, ILS<sub>SBRP</sub> returns the best solution found among all restarts.

#### 3.1. Solution representation

A solution for the single vehicle SBRP considered in the present work can be represented as a sequence of visits to stations, starting and ending at the depot, along with the amount of bikes collected or delivered at each visit.

Three vectors are used as data structures to store: (i) the route, where the first and last element are fixed at 0, i.e., the depot; (ii) the operation performed by the vehicle during a visit, where negative and positive values indicate the amount of bikes delivered and collected, respectively; and (iii) the vehicle load during the route.

As in Chemla et al. [6], a flow network is used to check in polynomial time whether or not a solution is feasible, with respect to bike displacements and vehicle capacity, given a sequence of vertices representing visits to stations. A detailed explanation can be found in Appendix A.

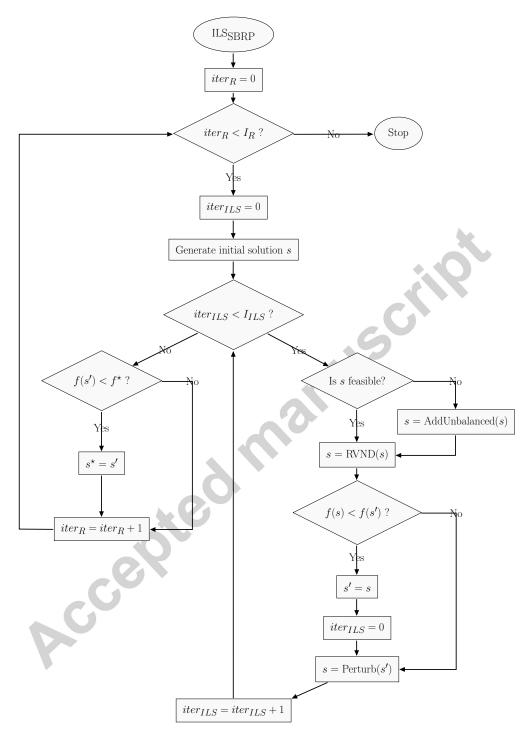


Figure 2:  $ILS_{SBRP}$  flowchart

We also use another data structure which consists of a key-value map composed by n+1 elements that store the number of visits performed at each station. This is useful, for example, to check whether a solution includes all stations with non-zero demand. Note that

information held in (ii) is extracted from the computed bike displacements when solving the max-flow problem (see Appendix A). From such, it is possible to derive, in linear time, the vehicle loads in (iii) by the adding or subtracting the bike displacements at each visit.

#### 3.2. Repairing infeasible solutions

As already mentioned, infeasible solutions are allowed after perturbations. We therefore re-implemented the procedure called AddUnbalancedVertex in [6], which tries to repair a solution by adding stations to the route. More precisely, both the most unbalanced station in excess and in default, i and j, respectively, are selected and three moves are possible: (i) adding arcs (j,i) and (i,j) after the existing visit to j; (ii) adding arcs (i,j) and (j,i) after the existing visit to i; (iii) if both i and j are not in the sequence, adding (i,j) at the end of the sequence, before returning to the depot.

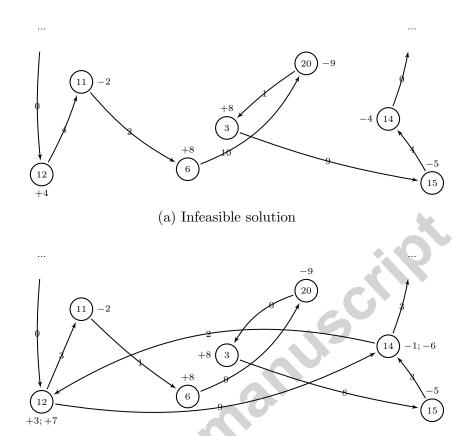
For example, let us consider a scenario where stations i = 12 and j = 14 are the most unbalanced. More precisely i has initially 20 bikes and a demand of -10, i.e., a pickup station, while j is initially holding 3 out of 10 (target) bikes, i.e., a delivery station with demand 7. An infeasible solution is presented in Figure 3a, where the referred stations are not balanced, that is, their demands are not met, since only 4 bikes were collected in station 12 and 4 bikes were delivered at station 14. Figure 3b shows a modified solution, where after the addition of arcs (14, 12) and (12, 14), a new and feasible configuration of bike displacements were determined by means of the maximum flow check (see Appendix A). We can observe that the second visit complements the first one, meeting the demand of both stations: the vehicle deliveries 1 bike at station 14, collects the remaining 7 at station 12, now balanced, and finally meets the demand of station 14 by delivering 6 more bikes.

It is worth emphasizing that the AddUnbalancedVertex procedure does not necessary lead to a feasible solution. However, in general, experimental results showed that such procedure has a high level of success in fully repairing infeasible solutions.

#### 3.3. Constructive Procedure

The pseudocode of the greedy randomized constructive procedure is presented in Alg. 1. The algorithm stores and maintains a list of open vertices (OV) corresponding to stations whose demands are still not fully met. Stations without demand are also included in this list. In order to ensure a level of diversity during the process of generating an initial solution, OV is randomly shuffled (line 4).

The algorithm follows a greedy procedure by selecting the first vertex to be inserted at the end of the route (before the depot) whose demand is completely met by a single visit



(b) Feasible solution after additional visits to unbalanced stations 12 and 14

Figure 3: Handling an infeasible solution by considering additional visits to unbalanced stations

without violating the load limits ([0,Q]). Next, the vehicle load is updated and the station that was inserted into the partial solution is removed from OV (lines 8-12).

However, it may come to a point where no station can be fully served in a single visit, either because the vehicle has not enough bikes to deliver, or the residual capacity is not sufficient to collect the required bikes at once. Hence, a split becomes necessary. The second part of the constructive procedure (lines 13-17) iterates over OV searching for a station whose demand maximizes the number of bikes that can be delivered or collected. Ties are broken according to the nearest insertion criterion. The station demand and vehicle load are updated after the insertion. Next, the algorithm restarts from line 5 and the entire insertion procedure is repeated until OV becomes empty. Note that the generated initial solution is always feasible.

#### **Algorithm 1** Initial Solution Constructive Procedure

```
1: Procedure GenerateInitialSolution
 2: Q' \leftarrow Q
 3: Solution \leftarrow \emptyset
 4: OV \leftarrow \text{List randomly shuffled with stations where } d_i \neq 0 + \text{random ones with } d_i = 0
 5: repeat
       inserted \leftarrow false
 6:
       for all i \in OV do
 7:
          if d_i \leq Q' or Q - Q' \geq d_i then
 8:
             Solution \leftarrow Solution \cup i
 9:
             Update vehicle capacity and remove i from OV
10:
            inserted \leftarrow true
11:
12:
            break
       if not inserted then
13:
          for all j \in OV do
14:
            compute exchange_i
15:
          i \leftarrow \max\{exchange_i \mid j \in exchange\}
16:
          Solution \leftarrow Solution \cup i
17:
       update OV
18:
       update Q'
19:
20: until OV \neq \emptyset
21: return Solution
22: end GenerateInitialSolution.
```

#### 3.4. Local search

Initial and perturbed solutions are possibly improved by means of an RVND based procedure during the local search. RVND consists of systematically examining different types of neighborhoods in a random manner. In particular, if the best neighbor consists of an improving move, then the search may continue from any of the existing neighborhoods (including the last one that has been explored) at random. Otherwise, a different neighborhood other than those that did not succeed in finding an improving move is randomly selected. The procedure ends when all neighborhoods fail to refine the current solution. Only feasible moves are accepted.

The following six neighborhood structures were implemented.

- Reinsertion  $N^{(1)}$ : A station is removed and then reinserted in another position of the sequence.
- Or-opt2  $N^{(2)}$ : Two consecutive stations are removed and then inserted in another position.

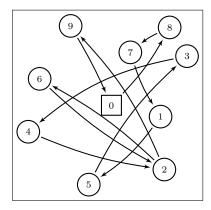
- Or-opt3  $N^{(3)}$ : Three consecutive stations are removed and then inserted in another position.
- 2-opt  $N^{(4)}$ : Two non-adjacent arcs are removed from the sequence and then two new ones are inserted. In other words, a subsequence of the tour is reversed.
- Swap  $N^{(5)}$ : Permutation of two stations.
- Suppression  $N^{(6)}$ : Given a sequence  $L = i_0, i_1, ..., i_k$ , a suppression list is composed of visits to stations  $i_j, \forall j \in \{1, ..., k-1\}$ , such that  $p'_{i_j} = p_{i_j}$  (zero demand) or  $p'_{i_j} \neq p_{i_j}$  and  $i_j$  is visited more than once in the tour. The best move, if any, consists in selecting one station to be removed from L so that the solution cost is minimized and the resulting new sequence L' is feasible. For example, Figure 4b shows the removal of an additional visit to station 2, thus modifying the subsequence 2, 6, 2, 9, 0 to 2, 6, 9, 0. This neighborhood was originally proposed by Chemla et al. [6], but the authors considered all stations.

The first five are well-known TSP neighborhood structures, while the last is a problem-specific neighborhood. Figure 4a depicts an initial solution and Figures 4b to 4g illustrate modified solutions that were obtained after changing the previous one by means of one of the neighborhoods described above. For example, Figure 4d shows a solution in which a 2-opt move was applied over the solution shown in Figure 4c. For ease of presentation, values of pickup/delivery operations as well as the vehicle load are omitted.

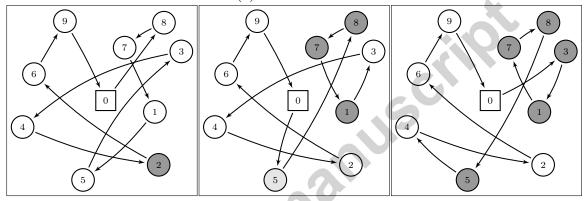
#### 3.5. Perturbation mechanisms

One of the four mechanisms described below is selected at random whenever the algorithm enters the perturbation phase.

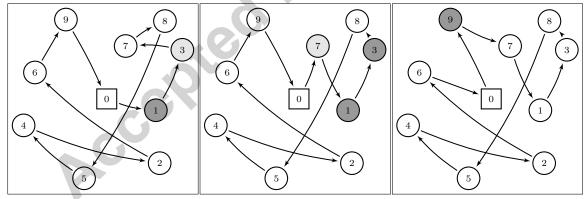
- AddBuffer  $P^{(1)}$ : An additional visit to a station is included, expecting to act as buffer, using the cheapest insertion criterion. Unrouted stations are inserted twice using the same criterion [6].
- AddStations  $P^{(2)}$ : This perturbation mechanism generalizes the previous one in the sense of allowing multiple visits to be added in the solution, but with a different insertion criterion. More precisely, an additional visit (or two, in the case of unrouted stations) to up to three random stations are included towards the end of the route. Here we only consider stations that are visited at most once. Adjacent visits to the same station are forbidden.



(a) Initial solution



(b) Suppression of second visit(c) Or-Opt3 of three consecu-(d) 2-opt on subsequence to station 2 after visiting 6  $\,$  tive stations 8 ,7 and 1  $\,$  5, 8, 7, 1, 3



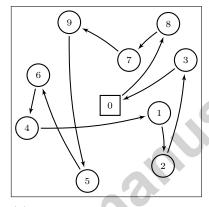
(e) Swap between station 1(f) Or-Opt2 of two consecutive(g) Reinsertion of station 9 beand station 3 stations 1 and 3 fore station 7

Figure 4: Example regarding the application of neighborhood structures

• Double-Bridge —  $P^{(3)}$ : Introduced by Martin et al. [25] for the TSP, this perturbation consists of a permutation of two subsequences. As a result, four arcs are removed and four new ones are added so as to generate a new sequence.

• Suppression —  $P^{(4)}$ : A suppression move (see Section 3.4) is applied at random, but in this case the resulting modified sequence is allowed to be infeasible.

Figure 5 shows an example of perturbations applied over a (supposedly) local optimal solution (Figure 5a). Figure 5b shows the AddBuffer perturbation, when an additional visit to station 7 is performed expecting it to act as a buffer. In Figure 5c, the perturbation AddStations is applied by adding two random visits: one to station 8 and another one to station 6. In Figure 5d, a Double-Bridge move is applied by interchanging subsequence 6, 4, 1 with subsequence 7, 9.



(a) Solution before perturba-

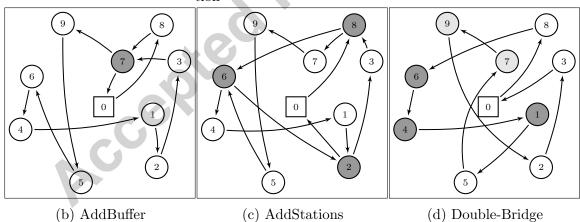


Figure 5: Example regarding the application of perturbation mechanisms

#### 4. Computational experiments

The ILS<sub>SBRP</sub> algorithm was coded in C++ (g++ 4.6.4) and the computational tests were carried on an Intel®Core<sup>TM</sup> i7-3770 with 3.40 GHz and 16 GB of RAM running Ubuntu 14.04. Only a a single thread was used during the experiments.

#### 4.1. Instances

The benchmark instances used to test the proposed algorithm are those suggested by Hernández-Pérez and Salazar-González [20], which were originally created for the onecommodity pickup and delivery traveling salesman problem. The benchmark contains instances ranging from 20 to 500 customers (stations), and vehicle capacities ranging from 10 to 1000. For each pair of problem size and vehicle capacity, there are 10 instances named from A to J and, for each vertex i, there is a demand  $d_i \in [-10, 10]$ . Chemla et al. [6] and Erdoğan et al. [14] only reported results for a subset of instances of the referred benchmark. Therefore, in order to compare our results with theirs, we tested ILS<sub>SBRP</sub> for all instances considered in at least one of the two works (see Section 4.4). Furthermore, to compute the initial and final targets as well as the load capacity for each station, the same procedures adopted by such authors were employed: for each vertex i,  $p_i = \alpha \times 10$ ,  $p'_i = \alpha \times (10 + d_i)$ ,  $q_i = \alpha \times 20$ , where  $\alpha$  is an input parameter, and experiments were conducted with  $\alpha = 1$  and  $\alpha = 3$ . In order to properly compare our results with those in Chemla et al. [6] and Erdoğan et al. [14], we adopted their same convention of rounding down the values of the cost matrix to the nearest integer (floor), although we noticed that this can cause slight violations of the triangle inequality. As a consequence of such violations, some stations might be visited an additional time with no pickup nor delivery services being performed, serving only as a shortcut to arrive to another station.

#### 4.2. Impact of the perturbation mechanisms

In this section we are interested in evaluating the impact of the perturbation mechanisms described in Section 3.5, that is, AddBuffer  $(P^{(1)})$ , AddStations  $(P^{(2)})$ , Double-Bridge  $(P^{(3)})$ , and Suppression  $(P^{(4)})$ . In view of this, we selected a subset of 30 challenging instances for performing the experiments. These instances were chosen according to the largest gap values between the upper bounds obtained by our method on preliminary experiments and the lower bounds reported in Erdoğan et al. [14]. We ran ILS<sub>SBRP</sub> 10 times for each of the 30 instances considering all possible combinations of perturbations. For this testing we arbitrarily adopted  $I_R = 10$  and  $I_{ILS} = n$ .

Table 1 shows the impact of each combination over the average gaps (computed as (UB - LB)/LB, where UB is the solution found by  $ILS_{SBRP}$  and LB is the lower bound computed by Erdoğan et al. [14]) and CPU times required by  $ILS_{SBRP}$  to run to completion. From the results presented in such table, we were capable of deriving the Pareto efficient frontier from each combination that is not dominated by any other in neither solution quality nor computational time, as shown in Figure 6. We can see that the combination  $P^{(2)}$  +

 $P^{(3)} + P^{(4)}$  belongs to the frontier and has a good compromise between solution quality and CPU time. Therefore, we herein decided to adopt this configuration for the perturbation mechanisms.

Table 1: Impact of different combinations of the perturbation mechanisms

Perturbations	Avg.	Time
used	gap $(\%)$	(s)
$P^{(1)}$	2.43	244.40
$P^{(2)}$	1.08	773.49
$P^{(3)}$	1.04	498.24
$P^{(4)}$	1.56	249.88
$P^{(1)} + P^{(2)}$	1.27	506.45
$P^{(1)} + P^{(2)} + P^{(3)}$	1.05	514.41
$P^{(1)} + P^{(2)} + P^{(3)} + P^{(4)}$	1.11	431.43
$P^{(1)} + P^{(2)} + P^{(4)}$	1.25	417.30
$P^{(1)} + P^{(3)}$	1.21	371.44
$P^{(1)} + P^{(3)} + P^{(4)}$	1.30	331.70
$P^{(1)} + P^{(4)}$	1.78	248.69
$P^{(2)} + P^{(3)}$	0.91	630.29
$P^{(2)} + P^{(3)} + P^{(4)}$	0.99	505.70
$P^{(2)} + P^{(4)}$	1.08	503.75
$P^{(3)} + P^{(4)}$	1.29	341.32

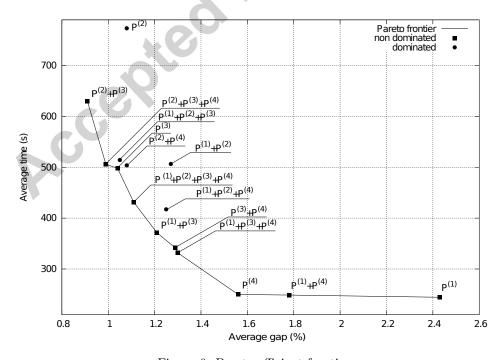


Figure 6: Pareto efficient frontier

#### 4.3. Parameter tuning

The main ILS<sub>SBRP</sub> parameters to be calibrated are the number of restarts  $(I_R)$  and the maximum number of consecutive ILS iterations without improvement over the current local optimal solution  $(I_{ILS})$ . Here we set  $I_R = 10$ , as in Silva et al. [39], where the authors put forward a multi-start ILS that was capable of obtaining state-of-the-art results for the split-delivery VRP.

In previous works, such as those mentioned in Section 1, the value of  $I_{ILS}$  was tuned based on the instance size. In VRPs (e.g., [30, 39, 40], and [44]), this parameter is usually set as a function of the number of customers and vehicles. In TSPs (e.g., [38], and [41]),  $I_{ILS}$  was set only as a function of the number of customers (or jobs). We decided to use the same rationale as in Silva et al. [38], by setting  $I_{ILS} = \max\{I_{min}, \beta \times n\}$ , where  $I_{min}$  and  $\beta$  are input parameters. For the latter we set  $\beta = 4$ , as in Subramanian et al. [42]. Note that  $I_{min}$  is more important for small size instances and its role is to prevent low values for  $I_{ILS}$ , which in this case may lead to an insufficient number of ILS iterations required for obtaining high quality solutions. We then tested several values for  $I_{min}$ , more specifically, 100, 120, 140, 160, and 180. For each of them, we ran ILS<sub>SBRP</sub> 10 times for all instances containing 20 and 30 stations. The average results obtained suggest that  $I_{min} = 160$  seems to provide a good compromise between solution quality and CPU time, since the algorithm managed to find almost all best known solutions in a relatively short amount of time when using this value. Therefore, we set  $I_{ILS} = \max\{160, 4 \times n\}$ .

#### 4.4. Comparison with the literature

ILS<sub>SBRP</sub> was executed 10 times for each instance with a time limit of 1 hour. The upper bounds (best heuristic solution values) found by our algorithm are compared with those determined by two versions of the tabu search heuristic of Chemla et al. [6]. The first one (TS1) starts from an initial solution generated by a greedy procedure, while the second version (TS2) receives the solution produced by their branch-and-cut algorithm (over a relaxation of the problem) as initial solution. Detailed results of TS1 and TS2 are available at http://cermics.enpc.fr/~meuniefr/SVOCPDP.html. We use the same notation adopted in [6], and hence we call UB1 the best solution value found by TS1 and UB2 the best solution value found considering both TS1 and TS2. A comparison is also performed with the lower and upper bounds obtained by the exact Branch-and-cut algorithm of Erdoğan et al. [14]. Regarding the benchmark instances, Chemla et al. [6] considered  $n \in \{20, 40, 60, 100\}$  and  $Q \in \{10, 30, 45, 1000\}$ , whereas Erdoğan et al. [14] considered  $n \in \{20, 30, 40, 50, 60\}$  and  $Q \in \{10, 15, 20, 25, 30, 35, 40, 45, 1000\}$ .

Chemla et al. [6] ran their experiments on an AMD Athlon 5600+ 2.8 GHz with 16 GB of RAM, while Erdoğan et al. [14] performed their testing on an Intel i7 3.60 GHz and 8 GB of RAM. On the one hand, because the hardware performance of the first appears to be quite inferior to the second, as well as to our intel i7 3.40 GHz, we decided to estimate an approximation factor based on the single thread rating values reported in https://www.cpubenchmark.net/compare.php?cmp[]=86&cmp[]=896, so as to better compare the runtime performance of the methods. According to the referred website, the AMD Athlon 5600+ 2.8 GHz is roughly 2.43 times slower than our processor. We thus report the original CPU time values of Chemla et al. [6] divided by a factor of 2.43. On the other hand, since the machine used in [14] is rather equivalent to ours, perhaps even slightly faster, we decided to consider the original runtime values reported by the authors.

#### 4.4.1. Results for instances with up to 60 stations

The aggregate average results for instances containing 20, 30, 40, 50, and 60 stations are reported in Tables 2 and 3, where **Instance group** denotes the set of 10 instances of a particular group (for example, group n20q10 contains 10 instances with n = 20 and Q = 10); **UB1 Gap** (%), **UB2 Gap** (%), and **Gap** (%) correspond to the gap between UB1, UB2, and the upper bound found by Erdoğan et al. [14], respectively, and the lower bound reported in [14]; **Time** (s), **UB1 Time** (s), and **UB2 Time** (s) indicate, respectively, the CPU time in seconds spent by Erdoğan et al. [14], TS1, and TS2, where the last two are scaled to our processor as mentioned above; **Avg. Gap** (%) and **Best Gap** (%) are the gaps of the average solution and the best solution, respectively, found by  $ILS_{SBRP}$  over the 10 runs with respect to the lower bounds in [14]; **Avg. Time** (s) is the average CPU time in seconds spent by  $ILS_{SBRP}$  to completion over the 10 runs; **Avg. TT**<sub>UB2</sub> (s) denotes the average time over the 10 runs to find or improve the best heuristic solution found in Chemla et al. [6] (UB2); and **Avg. NV** is the average number of visits of the final solutions found by  $ILS_{SBRP}$ . Detailed results are available at http://arxiv.org/pdf/1605.00702v2.pdf, including the best solution found when considering all experiments.

From Table 2, it can be observed that the quality of the solutions found by ILS<sub>SBRP</sub>, as well as those obtained by the algorithm of Erdoğan et al. [14], are visibly superior than the ones determined by the tabu searches of Chemla et al. [6], especially TS1. Such superiority becomes even more prominent for  $\alpha = 3$ , as presented in Table 3. Also, the average CPU times spent by ILS<sub>SBRP</sub> to find or improve the best solutions reported by Chemla et al. [6] (UB2) are rather small in most cases, sometimes only a matter of relatively few seconds, except for the instance group n40q10 when  $\alpha = 3$ , where the proposed algorithm required

Table 2: Aggregate average results per instance group for  $n \in \{20, 30, 40, 50, 60\}$  and  $\alpha = 1$ 

		doğan l. 2015			emla <b>2013</b> b	•			$ILS_{SBF}$	RР	
Instance group	Gap	Time	UB1 Gap	UB1 Time	UB2 Gap	UB2 Time	Avg. Gap	Best Gap	Avg. Time	$egin{array}{c} \mathbf{Avg.} \\ \mathbf{TT_{UB2}} \end{array}$	Avg.
0 1	(%)	(s)	(%)	(s)	(%)	(s)	(%)	(%)	(s)	(s)	NV
n20q10	0.00	0.35	2.57	2.75	0.00	3.53	0.06	0.00	5.84	0.38	20.10
n20q15	0.00	0.30	-	-	-	-	0.00	0.00	2.13	-	19.19
n20q20	0.00	0.13	-	-	-	-	0.00	0.00	0.94	-	18.65
n20q25	0.00	0.15	-	-	-	-	0.00	0.00	0.63	-	18.62
n20q30	0.00	1.96	2.47	2.22	0.39	2.38	0.00	0.00	0.62	0.01	18.66
n20q35	0.00	1.12	-	-	-	-	0.00	0.00	0.46	-	18.70
n20q40	0.00	1.22	-	-	-	-	0.00	0.00	0.46	-	18.65
n20q45	0.00	1.13	1.52	2.71	0.01	2.83	0.00	0.00	0.45	0.01	18.62
n20q1000	0.00	0.83	2.43	2.92	0.00	3.04	0.00	0.00	0.45	0.01	18.62
Avg.	0.00	0.80	2.25	2.65	0.10	2.95	0.01	0.00	1.33	0.10	18.87
n30q10	0.00	6.22	-	-	-	-	0.02	0.00	28.08	-	30.14
n30q15	0.00	3.87	_	_	-	-	0.12	0.00	10.29	-	28.49
n30q20	0.00	163.59	_	_	-	-	0.02	0.02	5.06	-	27.84
n30q25	0.00	5.61	_	_	_	_	0.00	0.00	2.36	_	27.53
n30q30	0.00	82.20	_	_	_	_	0.00	0.00	1.85	_	27.53
n30q35	0.00	293.27	_	_	_	_	0.02	0.00	1.89	_	27.70
n30q40	0.00	584.62	_	_	_	_	0.00	0.00	1.61	-	27.62
n30q45	0.00	221.69	_	_	_	-	0.01	0.00	1.47	-	27.62
n30q1000	0.00	190.20	_	_	_	_	0.00	0.00	1.42	-	27.64
Avg.	0.00	172.36	-	_	-	0	0.02	0.00	6.00	_	28.01
n40q10	0.00	124.80	3.56	151.92	0.09	1752.75	0.09	0.04	56.89	14.02	39.76
n40q15	0.00	25.55	-	-	-	<u></u>	0.01	0.00	21.78	-	37.53
n40q20	0.00	14.72	_	_	-		0.01	0.00	9.33	_	37.01
n40q25	0.03	723.88	_	_		-	0.04	0.03	5.79	_	36.83
n40q30	0.00	36.56	4.05	92.72	0.00	93.87	0.00	0.00	4.43	0.06	36.79
n40q35	0.00	38.66	-			-	0.00	0.00	3.36	-	36.77
n40q40	0.00	70.65	_		_	_	0.00	0.00	3.13	_	36.79
n40q45	0.00	74.28	4.69	93.63	0.61	94.82	0.00	0.00	2.99	0.04	36.83
n40q1000	0.00	70.17	5.07	112.48	0.77	114.54	0.00	0.00	2.95	0.03	36.82
Avg.	0.00	131.03	4.34	112.69	0.37	514.00	0.02	0.01	12.29	3.54	37.24
n50q10	0.79	1198.48	1.01	-	-	-	0.30	0.23	210.98	-	49.64
n50q15	0.43	1970.12	(G)	_	_	_	0.29	0.23	75.07	_	46.71
n50q19	0.00	295.45		_	_	_	0.05	0.00	35.85	_	46.11
n50q25	0.00	272.82		_	_	_	0.00	0.00	25.52	_	45.71
n50q29 n50q30	0.00	177.40		_	_	_	0.00	0.00	13.18	_	45.47
n50q35	0.24	1461.09	_	_	_	_	0.16	0.16	10.61	_	45.63
n50q35 n50q40	0.24	1401.09	_	_	_	_	0.10 $0.01$	0.10	8.83	_	45.48
n50q45	0.00	1221.33	_	_	_	_	0.01	0.00	8.35	_	45.40 $45.41$
n50q1000		1909.76	_	_	_	_	0.09	0.09	6.70	_	45.44
Avg.	0.11	1101.71					0.10	0.08	43.90		46.18
$\frac{\text{Avg.}}{\text{n60q10}}$	1.24	3924.62	13.62	412.18	2.57	4533.96	$\frac{0.10}{0.67}$	0.08	419.95	35.15	60.21
_	0.51	1957.50	10.02	414.10			0.30	$0.37 \\ 0.27$			56.48
n60q15	0.00	1957.50 $1285.03$	-	-	-	-	0.30	0.27 $0.00$	140.29 $72.99$	-	55.65
$   \begin{array}{c}     n60q20 \\     n60q25   \end{array} $	0.00		-	-	_		0.00 $0.07$	0.00	44.32	_	55.13
		943.42	- 717	- 416 50		- 911.58	$0.07 \\ 0.08$	$0.07 \\ 0.07$		$\frac{-}{2.46}$	55.13 $55.22$
n60q30	0.13	1252.65 $1006.08$	7.17	416.50	0.57			$0.07 \\ 0.05$	29.63	2.40 -	
n60q35	0.13	1096.98	-	-	-	-	0.06		22.52		55.01
n60q40	0.22	2607.91	- 711	- 410.20	- 1 70	- 497 01	0.19	0.19	21.10	0.42	55.33
n60q45	0.15	2795.20	7.11	410.29	1.78	427.01	0.16	0.15	19.85	0.43	55.42
n60q1000	0.18	2816.42	7.14	413.87	1.76	515.42	0.18	0.18	16.28	0.49	55.31
Avg.	0.29	2075.52	8.76	413.21	1.67	1596.99	0.19	0.17	87.44	9.63	55.97

more CPU time.

In addition, assuming the same values for the demands, the smaller the vehicle capacity, the larger the relative number of visits. This increases the size of the tour, thus affecting the number of operations performed during the local search, and possibly the number of ILS iterations, as more moves are required to be evaluated.

Figures 7 and 8 show how the average gaps and CPU times of each method vary according to the value of Q. We omit the results of TS1 because the associated gaps are quite inferior when compared to those obtained by the other algorithms. While the average gaps of  $ILS_{SBRP}$  tend to be larger for very small values of Q, the average CPU time decreases as the value of Q increases, both for  $\alpha = 1$  and  $\alpha = 3$ . A similar behavior regarding the CPU time performance can be observed for the heuristic of Chemla et al. [6], as opposed to the algorithm of Erdoğan et al. [14], which does not seem to have a consistent pattern when considering this aspect.

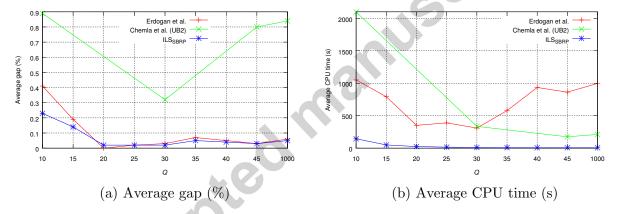


Figure 7: Average gap (%) and average CPU time (s) per Q and  $\alpha=1$ 

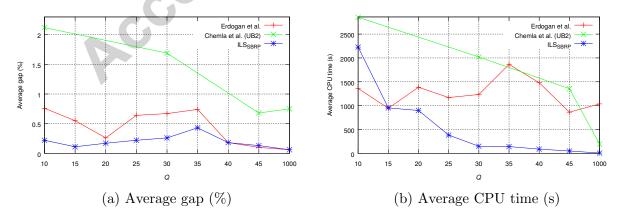


Figure 8: Average gap (%) and average CPU time (s) per Q and  $\alpha=3$ 

Figures 9 and 10 illustrate the behavior of the average gaps and CPU times of the

Table 3: Aggregate average results per instance group for  $n \in \{20, 30, 40, 50, 60\}$  and  $\alpha = 3$ 

		doğan l. 2015		Chemla et al. 2013b				$\mathrm{ILS}_{\mathrm{SBRP}}$					
Instance group	Gap (%)	Time (s)	UB1 Gap (%)	UB1 Time (s)	UB2 Gap (%)	$egin{array}{c}  ext{UB2} \  ext{Time} \  ext{(s)} \ \end{array}$	Avg.  Gap (%)	Best Gap (%)	Avg. Time (s)	$egin{array}{l} { m Avg.} \\ { m TT_{UB2}} \\ { m (s)} \end{array}$	Avg. NV		
n20q10	0.00	0.48	0.73	40.71	0.00	51.72	0.02	0.00	219.94	18.77	39.38		
n20q15	0.00	0.32	_	_	_	-	0.01	0.00	46.86	_	29.27		
n20q20	0.00	0.37	_	_	_	-	0.01	0.00	32.96	_	27.16		
n20q25	0.00	0.39	_	_	_	-	0.00	0.00	12.10	_	22.29		
n20q30	0.00	0.35	3.93	3.29	0.00	4.44	0.07	0.00	5.69	0.28	20.03		
n20q35	0.00	0.33	-	-	-	-	0.16	0.05	4.46	-	19.71		
n20q40	0.00	0.28	_	_	_	_	0.00	0.00	2.72	_	19.34		
n20q45	0.00	0.31	3.39	2.67	0.00	3.62	0.00	0.00	2.12	0.05	19.17		
n20q1000	0.00	0.93	3.47	2.63	0.00	2.63	0.00	0.00	0.45	0.01	18.60		
Avg.	0.00	0.42	2.88	12.33	0.00	15.60	0.03	0.01	36.37	4.78	23.88		
$\frac{\text{n}_{\text{Vg.}}}{\text{n}_{30}\text{q}_{10}}$	0.00	153.85	-	-	-	-	0.04	0.00	1115.36	-	$\frac{25.30}{57.39}$		
n30q15	0.00	65.36	_	_	_	_	0.03	0.00	206.32	_	42.47		
n30q20	0.00	8.16	_	_	_	_	0.03	0.00	133.46	_	39.38		
n30q25	0.00	10.27	_	_	_	_	0.10	0.03	65.47	_	33.97		
n30q30	0.00	9.91	_	_	_	_	0.02	0.00	28.78	_	30.12		
n30q35	0.00	9.37	_	_	_	_	0.02	0.00	24.29	_	29.83		
n30q40	0.00	5.92	_	_	_	_	0.08	0.05	11.85	_	28.32		
n30q45	0.00	$\frac{3.32}{2.96}$	_	_	_	_	0.14	0.00	9.96	_	28.49		
n30q1000	0.00	221.30	_	_	_	_	0.02	0.00	1.39	_	27.59		
Avg.	0.00	54.12	_	_			0.08	0.01	177.43	_	35.28		
n40q10	0.00	235.42	4.76	408.07	0.39	3983.91	0.07	0.00	2619.68	457.03	$\frac{33.23}{73.67}$		
n40q15	0.00	28.83	-	-	-	5505.51	0.05	0.01	390.64	-	53.45		
n40q19 n40q20	0.00	62.22	_	_			0.01	0.00	331.38	_	50.29		
n40q25	0.00	177.39	_	_			0.06	0.01	136.27	_	43.57		
n40q29 n40q30	0.00	108.31	4.64	101.43	0.00	1524.21	0.10	0.04	57.86	19.28	39.63		
n40q35	0.00	304.70	-	-	0.00	-	0.13	0.03	55.48	-	39.35		
n40q39 n40q40	0.00	21.68	_			_	0.13	0.00	34.54	_	38.30		
n40q45	0.00	25.74	5.14	113.43	0.00	219.71	0.01	0.00	21.41	3.29	37.49		
n40q49	0.00	80.91	4.58	91.08	0.30	95.60	0.00	0.00	$\frac{21.41}{2.97}$	0.03	36.81		
Avg.	0.00	116.13	4.78	178.50	0.30	1455.86	0.05	0.00	405.58	119.91	45.84		
$\frac{\text{Avg.}}{\text{n50q10}}$	0.99	2693.41		-	-	-	0.03	0.01	3579.49	-	$\frac{45.34}{95.30}$		
n50q10 $n50q15$	0.99	1702.17	<b>(</b> -)	_	_	-	0.35 $0.06$	0.19 $0.03$	1503.56	-	69.44		
	0.89			-	-	-	0.53	0.03 $0.42$	1303.30 $1374.12$	_	64.04		
$\begin{array}{c} \rm n50q20 \\ \rm n50q25 \end{array}$	0.59	3085.39 $2024.55$	7.5	_	-	-	0.33	0.42 $0.24$	544.63	-	54.96		
_			9 -		-	-		0.24 $0.29$	215.59				
n50q30	0.46	1345.21	-	-	-	-	0.38			-	49.75 $49.60$		
n50q35	1.27	4212.45	-	-	-	-	0.79	0.59	201.46	_			
n50q40	0.45	3545.41	-	-	-	-	0.45	0.39	143.50		48.49 $46.75$		
n50q45	0.23	2057.76	-	-	-	-	0.23	0.18	74.94	-			
n50q1000	0.10	1938.98				-	$\frac{0.09}{0.36}$	$\frac{0.09}{0.07}$	6.66	-	45.41		
Avg.	0.55	2511.70	46.05	401.01	-	4504.10	0.36	0.27	849.33	- 20.70	58.19		
n60q10	2.83	3718.02	46.25	401.91	5.97	4524.10	0.63	0.30	3602.77	39.70	115.50		
n60q15	2.73	2932.58	-	-	-	-	0.41	0.36	2613.02	-	85.09		
n60q20	0.39	3772.60	-	-	-	-	0.26	0.19	2619.83	-	78.76		
n60q25	2.63	3636.12	19.40	- 410.05	-	- 4599-51	0.59	0.46	1153.57	- F 77	67.26		
n60q30	2.88	4702.35	13.48	412.35	5.06	4533.51	0.74	0.57	430.87	5.75	60.34		
n60q35	2.42	4795.69	-	-	-	-	0.87	0.66	418.48	-	60.05		
n60q40	0.46	3829.99	-	- 410 41	-	-	0.37	0.31	244.74	-	57.60		
n60q45	0.26	2223.52	15.14	413.41	2.04	3840.61	0.26	0.23	136.54	7.77	56.44		
n60q1000	0.18	2940.39	7.47	414.81	1.94	483.46	0.18	0.17	15.97	0.11	55.26		
Avg.	1.64	3616.81	20.59	410.62	3.75	3345.42	0.48	0.36	1248.42	13.33	70.70		

algorithms as the number of stations increases. Overall, the quality of the solutions found by  $ILS_{SBRP}$  and by the algorithm of Erdoğan et al. [14] are equivalent except for n=60 and  $\alpha=3$ , where the former clearly outperforms the latter. Moreover, there is a considerable increase on the CPU time for both methods from the literature for n>40, in contrast to  $ILS_{SBRP}$ , whose increase appears to be more moderate. However, this was somewhat expected since the CPU effort of the algorithms of Erdoğan et al. [14] and of Chemla et al. [6] tend to increase exponentially with increasing values of n.

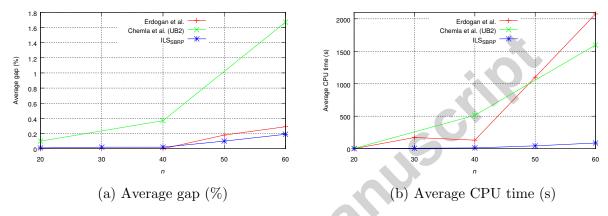


Figure 9: Average gap (%) and average CPU time (s) per n and  $\alpha = 1$ 

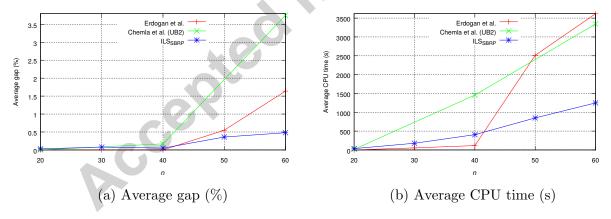


Figure 10: Average gap (%) and average CPU time (s) per n and  $\alpha = 3$ 

Finally, Table 4 shows a summary of the best solutions found by the proposed algorithm, where #**Opt** denotes the number of optimal solutions, #**Impr.** corresponds to the number of improved solutions, #**Equal** indicates the number of equal solutions, and #**Worse** is the number of worse solutions. The results of Chemla et al. [6] were not included in these tables because they are dominated by those obtained by our heuristic for all instances. For  $\alpha = 1$ , ILS<sub>SBRP</sub> found 419 of the 424 known optimal solutions and improved the result of 17

of the 26 instances that remain open. As for  $\alpha = 3$ , ILS<sub>SBRP</sub> achieved 377 out of 399 proven optimal solutions and improved the best known solution of 44 out of 51 open instances.

		Erdoğan et al. 2015		ILS	$S_{ m SBRP}$	
	$\boldsymbol{n}$	$\# \mathbf{Opt}$	#Opt	$\# \mathrm{Impr.}$	#Equal	#Worse
	20	90	90	0	90	0
	30	90	89	0	89	1
. 1	40	89	87	0	88	2
$\alpha = 1$	50	83	83	5	85	0
	60	72	70	12	76	2
	Total	424	419	17	428	5
	20	90	89	0	89	1
	30	90	87	0	87	3
- 9	40	90	83	0	83	7
$\alpha = 3$	50	69	63	17	67	6
	60	60	55	27	58	5
	Total	399	377	44	384	22

Table 4: Summary of the performance of the best solutions aggregated by n

#### 4.4.2. Results for instances with 100 stations

Tables 5 and 6 illustrate the detailed results found by our algorithm and the tabu searches of Chemla et al. [6] for every instance containing 100 stations. In this case, the gaps are computed with respect to the lower bound reported in [6]. The results obtained show that ILS<sub>SBRP</sub> clearly outperforms the methods from the literature, both in terms of solution quality and CPU time. In general, the proposed heuristic was capable of significantly improving the best known solution of all instances.

In addition, when considering  $\alpha = 1$ , ILS<sub>SBRP</sub> required, on average, at most 8 seconds to find or improve the best results of Chemla et al. [6]. In some cases, such as those involving  $Q \geq 30$ , our algorithm spent, on average, only a fraction of a second to achieve a superior solution than the best one from the literature. For  $\alpha = 3$ , more time was required, on average, to accomplish the same purpose, but mostly for Q = 10.

#### 4.5. Impact of not using stations as buffers

In this section we evaluate the impact on the solution quality of forbidding the use of temporary operations, i.e., forbidding stations to serve as buffers along the route. Figures 11a–11e show the average gaps between the values of best solutions found by ILS<sub>SBRP</sub> on the new problem variant and on the original one. For brevity, we have only considered the instances with  $\alpha = 1$ . As somewhat expected, we can observe that the fact of not allowing

Table 5: Detailed results for n=100 and  $\alpha=1$ 

				emla 2013b	)				]	$\mathrm{ILS_{SB}}$	RP		
Instance	UB1	UB1 Gap (%)	UB1 Time (s)		UB2 Gap (%)	UB2 Time (s)	Avg. Sol.	Avg. Gap (%)	Best Sol.	Best Gap (%)	Avg. Time (s)	$egin{array}{l} { m Avg.} \\ { m TT_{UB2}} \\ { m (s)} \end{array}$	Avg. NV
n100q10A	14921	_ , ,	. ,	13273	_ `	4805.44	11283.20		11258	9.84	3558.39	3.23	97.30
n100q10B						4588.93	12669.20					5.28	102.20
n100q10C						4758.60	13251.00					4.72	100.70
n100q10D						4620.98	13832.80					3.23	98.40
n100q10E						4485.81	10974.90					6.10	105.70
n100q10F	14759					4603.72	11226.20					5.26	101.30
n100q10G						4498.96	11186.60	9.04	11160	8.78	3347.66	2.40	100.10
n100q10H						4511.70	12339.70	12.41			3600.40	4.02	106.70
n100q10I						4603.72	13540.70					4.15	104.60
n100q10J						4578.66	12491.30	9.67	12462	9.41	3600.54	3.72	96.90
Avg.	-		483.13	-		4605.65	-	11.67	-		3549.54	4.21	101.39
n100q30A	12175	62.41		8033	7.16	4634.94	7820.00	4.31	7820	4.31	225.57	1.47	91.00
n100q30B						4657.54	8094.50	8.77	8094	8.76	570.56	0.26	93.50
n100q30C			430.96	9149		4549.08	8505.70	5.49	8503	5.46	480.66	0.70	91.80
n100q30D			589.95	9690		4706.43	8339.90	7.24	8336	7.19	602.54	0.52	91.10
n100q30E			451.91	8479	9.92	4569.21	7992.90	3.62	7986	3.53	403.74	1.03	95.90
n100q30F			373.85	8281		4497.73	8028.60	8.17	8020	8.05	316.18	1.24	93.40
n100q30G			490.94	8872		4609.88	8075.00	4.64	8075	4.64	246.69	0.24	90.00
n100q30H			387.82	8944		4503.89	8257.00	5.35	8257	5.35	630.06	0.52	97.00
n100q30I			450.68	9189		4568.80	8674.60	4.08	8652	3.81	547.99	1.61	96.50
n100q30J			560.37	9014		4678.90	7923.00	7.79	7923	7.79	475.18	0.36	90.40
Avg.	-	48.19	479.27	-	16.61	4597.64	-	5.95	-	5.89	449.92	0.80	93.06
n100q45A	8494		757.56	8103	12.69	4876.10	7632.00	6.14	7632	6.14	179.88	0.12	91.00
n100q45B	8838	27.33		8020		4508.82	7660.00	10.36	7660	10.36	260.68	0.36	92.50
n100q45C	10056		435.07	8270	7.09	4551.96	7993.00	3.50	7993	3.50	189.28	0.97	90.40
n100q45D	9442		614.19			4729.85	7914.70	6.58	7900	6.38	318.62	0.27	88.20
n100q45E			613.77		6.92	4729.85	7835.00	6.53	7835	6.53	171.33	7.82	94.10
n100q45F			485.60	7817	3.76	4602.90	7731.00	2.62	7731	2.62	175.23	1.07	93.30
n100q45G	9856		668.00	8286		4791.88	7864.00	4.99	7864	4.99	139.25	0.10	90.00
n100q45H	9506		481.49	7796	3.28	4597.56	7740.00	2.54	7740	2.54	266.65	5.06	94.00
n100q45I			426.85	8667		4543.33	8042.20	2.90	8037	2.84	288.97	0.21	96.10
n100q45J	9021		536.95	7860		4656.31	7588.50	7.28	7566	6.96	260.60	0.41	89.70
Avg.	-	29.69	541.14	-	9.69	4658.86	-	5.34	-	5.29	225.05	1.64	91.93
n100q1000A	8447	_				4803.38	7453.00	4.83	7453	4.83	132.76	0.10	92.00
n100q1000H						4664.11	7491.00	6.08	7491	6.08	172.13	0.09	93.30
n100q1000B						4766.82	7898.50	5.24	7895	5.19	118.31	0.09	90.10
n100q1000C				8363		4605.78	7572.80	5.61	7565	5.50	163.68	0.03	88.80
n100q1000E						4472.26	7771.00	2.44	7771	2.44	125.79	0.11	94.30
n100q1000E						4602.49	7648.00	5.30	7648	5.30	129.79 $129.92$	0.03 $0.17$	93.10
n100q1000G						4549.49	7817.50	3.57	7813	3.51	96.81	0.06	90.10
n100q1000G				7786		3374.94	7593.00	0.58	7593	0.58	185.62	0.36	94.00
n100q1000II			399.32	8461		4517.45	7975.00	3.44	7975	3.44	118.25	0.30 $0.13$	96.00
n100q1000I	9178		446.57	8655		4565.93	7315.00	3.44 $3.82$	7315	3.44 $3.82$	117.66	0.13	89.40
Avg.	-		487.77	-		4492.27	-	4.09	-	$\frac{3.02}{4.07}$	136.09	0.00	92.11
nvg.		20.04	±01.11		14.94	TTJ4.41		4.09		4.07	190.09	0.10	94.11

temporary operations leads to worse solutions, with average gaps ranging from 0.38% for n=30 and Q=15 to 3.87% for n=60 and Q=10.

Table 6: Detailed results for n=100 and  $\alpha=3$ 

Name	7.30 02.20 00.70 8.40 05.70 01.30 00.10 06.70 04.60 6.90 01.39 1.00 3.50 1.80 1.10
n100q10A         36057         60.84         5133.28         28277         26.14         9301.11         24121.60         7.60         24014         7.12         3610.42         22.11         9           n100q10B         47107         71.99         7200.56         35199         28.51         11434.53         29709.60         8.47         29438         7.48         3631.88         49.10         10           n100q10C         50606         72.67         486.01         35779         22.08         4682.60         31802.50         8.51         31540         7.62         3623.25         67.37         10           n100q10D         47489         51.18         7768.73         37972         20.88         12010.51         33846.70         7.75         33654         7.14         3641.22         92.56         92.56         92.56         92.56         92.56         92.56         92.56         92.56         92.56         92.56         92.56         92.56         92.56         92.56         92.57         92.57         92.56         92.57         92.57         92.57         92.57         92.57         92.57         92.57         92.57         92.57         92.57         92.57         92.57         92.57         92.	02.20 00.70 8.40 05.70 01.30 00.10 06.70 04.60 01.39 1.00 3.50 1.80
n100q10B       47107       71.99       7200.56       35199       28.51       11434.53       29709.60       8.47       29438       7.48       3631.88       49.10       10         n100q10C       50606       72.67       486.01       35779       22.08       4682.60       31802.50       8.51       31540       7.62       3623.25       67.37       10         n100q10D       47489       51.18       7768.73       37972       20.88       12010.51       33846.70       7.75       33654       7.14       3641.22       92.56       92.56       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50       92.50 <td< td=""><td>02.20 00.70 8.40 05.70 01.30 00.10 06.70 04.60 01.39 1.00 3.50 1.80</td></td<>	02.20 00.70 8.40 05.70 01.30 00.10 06.70 04.60 01.39 1.00 3.50 1.80
$\begin{array}{c} \mathbf{n}100 \\ \mathbf{q}100 \\$	00.70 8.40 05.70 01.30 00.10 06.70 04.60 0.139 1.00 3.50 1.80
$\begin{array}{c} n100 \\ q100 \\ 100 \\ 100 \\ q100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 \\ 100 $	8.40 05.70 01.30 00.10 06.70 04.60 6.90 01.39 1.00 3.50 1.80
n100q10E       41002       75.89       776.05       30222       29.65       4938.55       25092.60       7.64       24917       6.89       3613.53       23.73       10         n100q10F       43544       86.70       459.30       28488       22.14       4660.42       25307.10       8.51       25176       7.94       3619.96       50.33       10         n100q10G       38539       69.26       454.37       28822       26.58       4629.19       24877.20       9.26       24642       8.23       3616.24       34.89       10         n100q10H       44411       67.69       587.89       33853       27.83       4816.94       29039.70       9.65       28794       8.72       3615.54       63.92       10         n100q10I       48727       65.76       5187.92       37199       26.54       9423.95       32380.00       10.15       32023       8.94       3643.19       62.52       10         n100q10J       45590       66.76       355.78       34086       24.68       4543.33       29373.50       7.44       29147       6.61       3630.50       71.32       90         Avg.       -       68.87       2840.99       -       2	05.70 01.30 00.10 06.70 04.60 6.90 01.39 1.00 3.50 1.80
n100q10F         43544         86.70         459.30         28488         22.14         4660.42         25307.10         8.51         25176         7.94         3619.96         50.33         10           n100q10G         38539         69.26         454.37         28822         26.58         4629.19         24877.20         9.26         24642         8.23         3616.24         34.89         10           n100q10H         44411         67.69         587.89         33853         27.83         4816.94         29039.70         9.65         28794         8.72         3615.54         63.92         10           n100q10I         48727         65.76         5187.92         37199         26.54         9423.95         32380.00         10.15         32023         8.94         3643.19         62.52         10           n100q10J         45590         66.76         355.78         34086         24.68         4543.33         29373.50         7.44         29147         6.61         3630.50         71.32         90           Avg.         -         68.87         2840.99         -         25.50         7044.11         -         8.50         -         7.67         3624.57         53.79	01.30 00.10 06.70 04.60 6.90 01.39 1.00 3.50
n100q10G       38539       69.26       454.37       28822       26.58       4629.19       24877.20       9.26       24642       8.23       3616.24       34.89       10         n100q10H       44411       67.69       587.89       33853       27.83       4816.94       29039.70       9.65       28794       8.72       3615.54       63.92       10         n100q10I       48727       65.76       5187.92       37199       26.54       9423.95       32380.00       10.15       32023       8.94       3643.19       62.52       10         n100q10J       45590       66.76       355.78       34086       24.68       4543.33       29373.50       7.44       29147       6.61       3630.50       71.32       90         Avg.       -       68.87       2840.99       -       25.50       7044.11       -       8.50       -       7.67       3624.57       53.79       10         n100q30A       16110       55.73       441.64       13366       29.20       4560.58       11278.00       9.02       11258       8.83       3550.25       2.40       9         n100q30B       18739       68.61       346.74       15537       39.80	00.10 $06.70$ $04.60$ $06.90$ $01.39$ $01.00$ $01.80$
$\begin{array}{cccccccccccccccccccccccccccccccccccc$	06.70 04.60 6.90 01.39 1.00 3.50 1.80
n100q10I         48727         65.76         5187.92         37199         26.54         9423.95         32380.00         10.15         32023         8.94         3643.19         62.52         10           n100q10J         45590         66.76         355.78         34086         24.68         4543.33         29373.50         7.44         29147         6.61         3630.50         71.32         99           Avg.         -         68.87         2840.99         -         25.50         7044.11         -         8.50         -         7.67         3624.57         53.79         10           n100q30A         16110         55.73         441.64         13366         29.20         4560.58         11278.00         9.02         11258         8.83         3550.25         2.40         9           n100q30B         18739         68.61         346.74         15537         39.80         4464.04         12650.70         13.83         12605         13.41         3600.72         4.28         9           n100q30C         18871         61.46         437.53         16116         37.89         4577.84         13231.50         13.21         13224         13.14         3600.42         3.55         9	6.90 01.39 1.00 3.50 1.80
n100q10J         45590         66.76         355.78         34086         24.68         4543.33         29373.50         7.44         29147         6.61         3630.50         71.32         99           Avg.         -         68.87         2840.99         -         25.50         7044.11         -         8.50         -         7.67         3624.57         53.79         10           n100q30A         16110         55.73         441.64         13366         29.20         4560.58         11278.00         9.02         11258         8.83         3550.25         2.40         9           n100q30B         18739         68.61         346.74         15537         39.80         4464.04         12650.70         13.83         12605         13.41         3600.72         4.28         9           n100q30C         18871         61.46         437.53         16116         37.89         4577.84         13231.50         13.21         13224         13.14         3600.42         3.55         9           n100q30D         18262         49.67         722.23         16419         34.56         4865.01         13786.00         12.98         13783         12.96         3600.72         3.61         9 </td <td>6.90 01.39 1.00 3.50 1.80</td>	6.90 01.39 1.00 3.50 1.80
Avg.         -         68.87         2840.99         -         25.50         7044.11         -         8.50         -         7.67         3624.57         53.79         10           n100q30A         16110         55.73         441.64         13366         29.20         4560.58         11278.00         9.02         11258         8.83         3550.25         2.40         9           n100q30B         18739         68.61         346.74         15537         39.80         4464.04         12650.70         13.83         12605         13.41         3600.72         4.28         90           n100q30C         18871         61.46         437.53         16116         37.89         4577.84         13231.50         13.21         13224         13.14         3600.42         3.55         9           n100q30D         18262         49.67         722.23         16419         34.56         4865.01         13786.00         12.98         13783         12.96         3600.72         3.61         9	01.39 1.00 3.50 1.80
n100q30A     16110     55.73     441.64     13366     29.20     4560.58     11278.00     9.02     11258     8.83     3550.25     2.40     9       n100q30B     18739     68.61     346.74     15537     39.80     4464.04     12650.70     13.83     12605     13.41     3600.72     4.28     9       n100q30C     18871     61.46     437.53     16116     37.89     4577.84     13231.50     13.21     13224     13.14     3600.42     3.55     9       n100q30D     18262     49.67     722.23     16419     34.56     4865.01     13786.00     12.98     13783     12.96     3600.72     3.61     9	1.00 3.50 1.80
n100q30B     18739     68.61     346.74     15537     39.80     4464.04     12650.70     13.83     12605     13.41     3600.72     4.28     9.00       n100q30C     18871     61.46     437.53     16116     37.89     4577.84     13231.50     13.21     13224     13.14     3600.42     3.55     9       n100q30D     18262     49.67     722.23     16419     34.56     4865.01     13786.00     12.98     13783     12.96     3600.72     3.61     9	$3.50 \\ 1.80$
n100q30C     18871     61.46     437.53     16116     37.89     4577.84     13231.50     13.21     13224     13.14     3600.42     3.55     9       n100q30D     18262     49.67     722.23     16419     34.56     4865.01     13786.00     12.98     13783     12.96     3600.72     3.61     9	1.80
n100q30D 18262 49.67 722.23 16419 34.56 4865.01 13786.00 12.98 13783 12.96 3600.72 3.61 9	
•	
	5.90
n100q30F 14838 46.49 453.55 13674 35.00 4569.62 11245.80 11.02 11191 10.48 3600.31 2.21 9	3.40
	0.00
	7.00
	6.50
	0.40
	3.06
	1.00
	2.50
	0.40
·	8.20
n100q45E 11628 32.52 602.68 11400 29.92 4718.34 9521.70 8.51 9498 8.24 1687.03 1.60 9	4.10
	3.30
n100q45G 14829 71.60 436.30 10827 25.29 4553.60 9445.00 9.30 9445 9.30 1215.65 2.09 9	0.00
$n100q45H  13072 \ 42.35 \ 652.80 \ 12319 \ 34.15 \ 4768.87  10226.60 \ 11.37 \ 10206 \ 11.14 \ 2391.88  2.09  94.18 \ 10000000000000000000000000000000000$	4.00
n100q45I 14366 46.89 387.00 14366 46.89 4503.07 10864.10 11.08 10841 10.85 3066.06 1.68 9	6.10
n100q45J 13989 53.75 494.64 11850 30.24 4611.12 10138.10 11.43 10131 11.35 2469.49 2.09 89	9.70
Avg 52.18 508.77 - 39.30 4643.12 - 10.89 - 10.59 2370.20 1.60 9	1.93
n100q1000A 9402 29.43 469.57 8017 10.36 4590.16 7457.20 2.66 7453 2.60 117.51 0.08 95	2.00
n100q1000B 8793 25.68 506.96 7595 8.55 4627.14 7491.00 7.07 7491 7.07 182.14 0.82 9	3.30
n100q1000C 9312 21.43 422.74 8554 11.55 4541.69 7904.30 3.08 7895 2.96 118.19 0.07 9	0.10
n100q1000D 9832 33.73 531.61 7595 3.31 4649.73 7574.00 3.02 7565 2.90 154.08 26.25 8	8.80
	4.30
n100q1000F 9371 28.57 721.41 8783 20.50 4838.30 7648.00 4.93 7648 4.93 124.09 0.06 94	3.10
	0.10
	4.00
	6.00
	9.40
	2.11

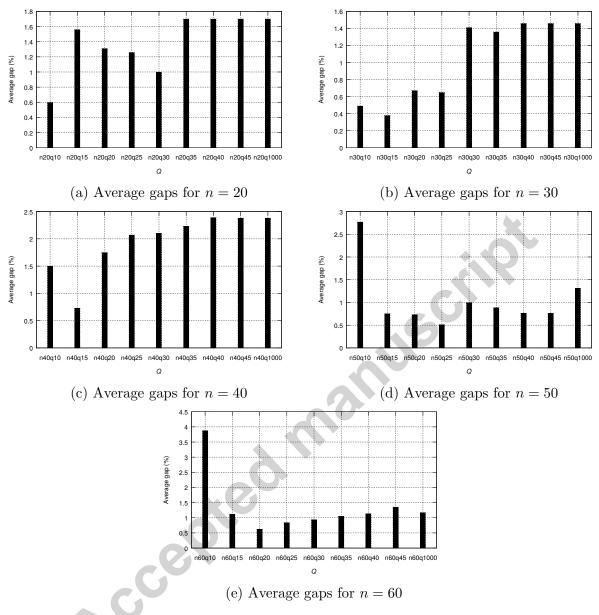


Figure 11: Average gaps between the original scenario and the one where temporary operations are forbidden, grouped by Q and  $\alpha=1$ 

#### 5. Concluding Remarks

In this work we proposed a hybrid ILS algorithm that was especially designed to solve a challenging single-vehicle SBRP variant. Extensive computational experiments were conducted on 980 instances from the literature ranging from 20 to 100 stations. The results were compared with those reported in Chemla et al. [6] and Erdoğan et al. [14]. For the 900 instances containing up to 60 stations, the proposed heuristic, called ILS<sub>SBRP</sub>, was capable of finding 796 out of 823 known optimal solutions (97%) and improving the result of 61

out of 77 open instances (79%). Our algorithm only failed to be at least equal to the best known solution in 27 instances (3%). In addition, the average gap of the average solutions found by  $ILS_{SBRP}$  and the lower bound reported in [14], for each instance group, was always smaller than 0.7%, thus ratifying the robustness of our heuristic. As for the 80 instances involving 100 stations,  $ILS_{SBRP}$  outperformed the best heuristics available for the problem by considerably improving the best known solution for all instances.

Future work may include the development of an enhanced procedure to verify whether or not the solution is feasible. Currently, this is the most time consuming part of the algorithm, where we use a relatively costly max-flow based procedure [6] for performing this task. Hence, any improvement on this procedure could possibly lead to an improvement on the CPU time. One possible alternative is to devise cheaper heuristic procedures to identify infeasible solutions so as to avoid unnecessary calls to the max-flow routine. Also, other type of hybridizations could be experimented by combining, for example, efficient exact algorithms with the heuristic suggested in this work. Finally, ILS<sub>SBRP</sub> could be extended to tackle most realistic cases involving multiple vehicles and time constraints. We believe that it would be also interesting to further investigate the impact of temporary pickups/drop-offs of bikes, as these operations are quite disliked by the system operators.

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#### Appendix A Checking feasibility

Let  $L = i_1, i_2, ..., i_k$  be a sequence of vertices, where  $i_1 = i_k = 0$ . A directed graph can be built using  $p_i, p'_i$ , and  $q_i$  for each i in the sequence, as follows:

- Let s be the source of the flow network, and for each vertex i representing the first occurrence of each station in the sequence let us define a set of arcs  $u_i$  with capacity  $p_i$ ;
- Let t be the sink of the flow network, and for each i' representing the last occurrence of each station in the sequence let us define a set of arcs  $w_{i'}$  with capacity  $p'_{i}$ ;
- For each j = 2, ..., k 1 let us define an arc  $b_{j,j+1}$  with capacity Q; and
- If a station i is visited more than once, let us define an arc  $d_{e,e+1}$  with capacity  $q_i$ , between the  $e^{th}$  and  $(e+1)^{th}$  visits to i.

By computing an s-t maximum flow, one can find optimal bike displacements along the sequence L. For each station i, let us define  $\hat{p_i}$  and  $\hat{p'_i}$ , respectively, as the resulting s-t flow on arcs  $u_i$  and  $w_i$ . Flow on arcs  $b_{j,j+1}$  indicates the number of bikes from  $i_j$  to  $i_{j+1}$  and flow on arcs  $d_{e,e+1}$  denotes the quantity of bikes remaining in a station i after the  $e^{th}$  visit and before the  $(e+1)^{th}$  visit. Figure 12 depicts a flow network for a sequence L=0,1,4,2,3,5,2,4,1,0, where s and t correspond to the depot.

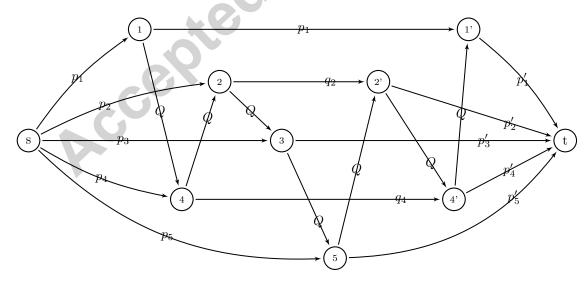


Figure 12: Flow network for feasibility checking

Chemla et al. [6] states that sequence L induces a feasible solution when  $\hat{p}_i = p_i$ , for each station i in the sequence. Also, if a vertex i' is not in L, then  $\hat{p}_{i'} = \hat{p}'_{i'} = 0$ .