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# ETHNIC BACKGROUND AND RISK PERCEPTION IN CONSTRUCTION WORKERS: DEVELOPMENT AND VALIDATION OF AN EXPLORATORY TOOL

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#### Abstract

Objectives: Among occupational sectors, construction is still one of the branches with the highest reported numbers of work-related injuries and diseases, which can even lead to death and in many cases induce permanent health consequences. The vast majority of these occupational injuries and diseases are preventable; accordingly, an improvement in preventive strategies, also through a better knowledge of the main factors involved in these events, is one of the most important objectives for better occupational health and safety in the construction sector. Considering the individual factors associated with a higher risk of work-related adverse health effects in workers, an inadequate perception of occupational risks is among the most relevant issues. Risk perception can vary according to different cultural backgrounds, highly influenced by ethnicity, and it affects the relations between workers in the work environment, and the way by with they undergo the specific occupational tasks and manage risky situations frequently occurring on construction sites. Accordingly, the aim of the authors was to develop a new tool for the assessment of risk perception in construction workers with different ethnic backgrounds. Material and Methods: A team of health and safety experts involved in the training of construction workers from various ethnic backgrounds and in different regions of Italy developed and validated a questionnaire-based tool for the evaluation of their risk perception. Furthermore, through a factor analysis, a reference model defining various dimensions of occupational risk perception, relevant for the different ethnicities, was identified. Results: The final tool included 12 items aimed to assess the associations between the ethnic background and occupational risk perception of construction workers. The authors identified 4 relevant dimensions: behavioral control, work conditions, safety climate and personal attitude. Conclusions: The proposed tool should be considered to explore the appropriate ways for the

#### Key words:

migrant workers, risk perception, occupational risk, occupational injuries, construction workers, safety culture

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#### INTRODUCTION

An adequate risk perception is relevant for the adoption of appropriate protective behaviors, both other- and inner-directed [1]. The authors assume that decision making and risk perception often operate in an intuitive-experiential, fast and automatic way, so people can do mistakes if they do not have access to analytical reason-based tools [2,3]. Individuals seem to have limited knowledge of the risks they face in everyday life [4], and so they tend to overestimate certain categories of risks while underestimating others [5].

In 1974, Lalonde [6] noted that people were usually optimistic about the possible consequences of their behaviors, minimizing the probability of undesirable outcomes in dealing with ordinary activities. In these cases, they feel to have a full control of the situation and, accordingly, they believe in a successful conclusion of their actions, with no risks of negative consequences [6]. Considering certain groups of workers, such as construction workers who deal with risky situations on a daily basis [7,8], the ordinariness of their activities may induce a sensation of safety [9]. This may be related to the adoption of faster decision processes, with an insufficient consideration of all the information needed to adequately evaluate risky situations, also taking into account an intrinsic grade of uncertainty [10].

Risk assessment is a consolidated practice performed by technical experts in almost all companies, but it is also a more practical evaluation performed every day directly by workers at their workplaces during their activities. In this latter case, workers usually do not have a clear panorama on all the possible sources of risks, and they cannot use statistical data or other objective information available at a given moment. They make their decisions by evaluating the risk based on information and knowledge deriving from their own experiences, and sometimes their own beliefs [5]. An inadequate knowledge of the factors determining the risk may induce people to trust the opinions of co-workers, often with the same cultural background,

considered as experts within their relatively small working groups [11].

Risk perception may vary depending on different sociocultural contexts, which affects the safety risks of migrant workers [12,13]. A significant number of migrants work in industrialized countries, but their cultural background is not adequately taken into account when it comes to risk perception. This could be particularly important considering that migrant workers are often engaged in risky tasks with an inadequate level of training, often due to problems in the comprehension of the local language [11].

In Italy, several studies have shown a higher relative risk of occupational injuries for non-Italian workers compared to Italians [14–17], and this finding implicates a relevant issue related to the possibility that trans-culturality may be a factor affecting the occurrence of injuries.

According to these premises, the main scope of this research is the development and validation of an exploratory tool applicable in the Italian construction sector, aimed to evaluate the possible associations between ethnicity and risk perception [13], for a further adoption of more effective preventive interventions, such as specific worker training [18,19].

#### MATERIAL AND METHODS

## Development of an exploratory tool and pilot administration

Based on a review of related scientific literature, and on their expertise, a multidisciplinary team composed of experts in occupational medicine, industrial hygiene, psychology, anthropology and sociology conceived and drafted a preliminary version of an exploratory tool [13]. The first step for the team was the identification of 2 quite different Italian regions according to the level of industrialization:

 Emilia Romagna, in particular the districts of Modena and Bologna in the North Italy, which is a highly industrialized area;  Sardinia, involving the districts of Cagliari and Oristano: this region is an island in the south-center of Italy, and it is less industrialized.

Then, a detailed analysis of the characteristics of both construction work activities and the working population representing the construction sites of the local districts involved was performed, identifying also the relevant individual and collective preventive measures. This analysis resulted in the first version of a questionnaire, composed of 46 items aimed to evaluate construction workers' risk perception. The workers involved were requested to judge the items of the questionnaire based on the level of agreement or disagreement with the reported sentences, e.g., "My work is dangerous," providing their responses on a 11 pts Likert scale, with 0 = "absolutely not" and 10 = "absolutely yes." The authors collected 527 valid questionnaires during the pilot administration (all participants were male).

The pilot administration of the tool was organized at the local vocational schools for construction workers in the 4 municipal districts involved. In order to avoid any possible misunderstanding in the comprehension of the written Italian language, the administration of the questionnaire was guided by an expert occupational health and safety trainer. Moreover, to avoid possible biases, the compilation of the questionnaire was performed before the training courses so that the workers would not have recent theoretical notions on occupational risks that might influence their responses.

The recipients of the training courses were native and non-native Italian speaking construction workers from different areas of Italy and the world, attending the training courses in 2009 in one of the included districts. For the consideration of non-native Italian speaking workers, based on a socio-cultural analysis, the authors excluded all the construction workers who were not from Europe or Northern Africa (Algeria, Morocco, Tunisia, Libya, Mauritania and Egypt), in order to warrant an adequate comprehension of the Italian language, as workers coming from these countries usually have an acceptable level of comprehension of Italian. On the contrary,

for people from sub-Saharan Africa or from other continents, the level of comprehension of the Italian language exhibits a too much higher inter-individual variability, with some cases of a complete inability to understand the language.

Accordingly, the authors included, in this pilot administration, all the construction workers participating in the training sessions in 2009, who were born in Italy, and also those not born in Italy but with a sufficient ability to understand the Italian language, defined on the basis of their country of origin. No exclusion criteria based on workers' age and sex, or on their years of experience as construction workers in Italy, were conceived.

The questionnaire administration was conducted in accordance with all national regulations and with the principles of the Declaration of Helsinki. Complete information regarding the study project was given to the participants of the training courses, and the subjects were also informed that their participation was voluntary, and that they were allowed to withdraw from the study at any time. The participants' informed consent was collected. Nobody refused to participate or withdrew during the study.

#### Statistical analysis

All the data was analyzed using the R i386 software version 3.1.0 for Windows, assuming the significance level of 5%.

A first item analysis was performed to identify non-necessary or highly ambiguous items; the correlation between the mean score assigned to the single item and the mean score of all the items was evaluated using the cut-off correlation value of 0.3 for the identification of the items to be eliminated at the first step. Then, Cronbach's  $\alpha$  was calculated to check whether the removed items affected the internal consistency of the questionnaire. The second step was a linear discriminant analysis aimed to identify further items to be eliminated as related to non-homogenous dimensions of judgment within the group of participants. A Wilcoxon test was applied to detect any difference between the first and the third quartile of respondents for each item.

The third step was a factor analysis, with the method of varimax rotation that was performed to highlight a set of non-directly measurable dimensions, within the set of variables derived from the final version of the questionnaire, obtained after the first 2 steps.

At the end, using the 12 acceptable items, the authors identified 4 factors with a threshold factor loading of 0.20, for the maximization of the mean Cronbach's  $\alpha$  values calculated [20], and the items were grouped accordingly.

#### RESULTS

Thanks to the collaboration with an anthropology expert, the authors divided data by homogeneous ethnic clusters:

- Balkans Europe (Albania, Croatia, Kosovo and Serbia),
- Northern and Eastern Europe (Lithuania, Moldova, Poland and Romania),
- North Africa (Algeria, Egypt, Morocco and Tunisia). The mean age, with a 95% confidence interval, of the different ethnic groups identified in the sample is reported in Table 1, while the characteristics of the subjects according to their expertise and current job position in the construction sector and their educational levels are shown in Table 2.

## The first version of the questionnaire and the elimination of unnecessary items

The first version of the risk perception questionnaire included 46 items; after the pilot administration involving 527 construction workers, the authors performed an item correlation analysis and eliminated 23 unnecessary items, assuming a cut-off value of <0.3 (data not shown), in order to simplify the questionnaire and avoid redundancy. Then, a discriminant analysis was performed, which allowed the authors to identify other 11 additional items that did not show a significant difference between the responses of the 4 groups of subjects, following which only the 12 final items that reported a significant difference, with a p value of <0.001, were kept (Table 3).

### Factor analysis and identification of the dimensions of the exploratory tool for the evaluation of workers' risk perception

With the aim of explaining the correlations between the observed variables, using a smaller number of factors, the authors performed a factor analysis (Table 4 – loading factors) for the final version of the questionnaire (items N = 12).

**Table 1.** Statistical data of the 527 construction workers involved in the pilot administration of the risk perception questionnaire, according to 4 different areas of origin, in the study on developing and validating a questionnaire that evaluates their risk perception (Italy)

		icipants = 527)
Continent/area of origin	n (%)	age [years] (M (95% CI))
Europe		
Italy	390 (74)	38 (37–39)
Balkans	75 (14)	34 (31–37)
Northern and Eastern Europe	47 (9)	33 (31–35)
Africa		
North Africa	15 (3)	34 (28–40)

**Table 2.** Distribution of the 527 construction workers according to their expertise and current job position in the construction sector and their educational level, with respect to 4 different areas of origin, in the study on developing and validating a questionnaire that evaluates their risk perception (Italy)

Variable —	Participants' origin [%]			
variable —	Italy	Balkans	Northern and Eastern Europe	North Africa
Expertise in the construction sector				
foreman	18.59	9.52	5.80	6.25
laborer (generic expertise)	30.14	50.00	47.83	37.5
specialized construction worker (mason, bricklayer, carpenter, etc.)	31.83	30.95	26.09	43.75
other expertise	19.43	9.52	20.29	12.50
Job position				
currently no job contract	6.76	9.52	10.14	6.25
permanent employee	68.73	69.05	62.32	56.25
seasonal worker	15.77	11.90	21.74	18.75
external collaborator/artisan	5.07	2.38	0	6.25
other	3.66	7.14	5.80	12.50
Education level				
no education (< primary school)	0.28	0	1.45	0
primary school	60.00	30.95	24.64	43.75
secondary school	37.75	61.90	72.46	50.00
tertiary school	1.97	7.14	1.45	6.25

**Table 3.** Results of the discriminant analysis: the 12 items that showed a significant difference in the Wilcoxon test within 4 areas of origin of the construction workers, in the study on developing and validating a questionnaire that evaluates their risk perception (Italy)

Original item number	Item text	p
1	My job is dangerous	< 0.001
8	My specific tasks at the construction site are more dangerous than other jobs in the construction sector	<0.001
9	I think it's possible to be seriously injured at work	< 0.001
16	My team leader always respects the rules to avoid risks at work	< 0.001
18	If we respect the safety requirements, it's possible to avoid occupational injuries	< 0.001
19	One can expect to be seriously injured at work	< 0.001
22	People working without protective equipment are brave	< 0.001
24	My boss wants me to work with absolutely no risks of injuries	< 0.001

**Table 3.** Results of the discriminant analysis: the 12 items that showed a significant difference in the Wilcoxon test within 4 areas of origin of the construction workers, in the study on developing and validating a questionnaire that evaluates their risk perception (Italy) – cont.

Original item number	Item text	p
30	I don't comply with safety rules because my boss tells me that I have to work quickly	< 0.001
32	I don't comply with safety rules because I am afraid to lose my job	< 0.001
33	I don't comply with safety rules because I am too much tired	< 0.001
34	I don't comply with safety rules because I am brave	< 0.001

<sup>\*</sup> Translated from Italian

**Table 4.** Results of the factor analysis: the loading factors calculated are reported for each item, according to the 4 factors applied in the study on developing and validating a questionnaire that evaluates risk perception of the construction workers (Italy)

0-1-1-114		Fac	ctor	
Original item number —	1	2	3	4
1	0.13	0.65	-0.06	0.00
8	0.05	0.70	0.02	0.13
9	0.12	0.46	-0.04	0.11
16	0.11	0.03	0.61	-0.03
18	-0.03	-0.05	0.54	0.19
19	0.01	0.14	0.11	0.41
22	0.02	0.06	0.20	0.61
24	0.06	-0.05	0.55	0.14
30	0.57	0.10	0.11	-0.02
32	0.63	0.15	0.00	0.09
33	0.63	0.07	0.03	0.17
34	0.20	0.03	-0.01	0.54

Bolded are loading factors >0.02.

Data identified 4 factors that explained human behavior according to the theory of planned behavior [1], integrated with danger perception factors:

- factor 1: perceived behavioral control;
- factor 2: danger perception related to work conditions;
- factor 3: safety climate, producing normative beliefs;
- factor 4: attitude towards safe actions.

Table 5 reports data of the analysis to identify 4 factors defining occupational risk perception in the studied group of construction workers.

#### DISCUSSION

This study shows the validation of a useful exploratory tool composed of a 12 items questionnaire enabling the investigation of 4 relevant dimensions involved in the processes of construction workers' risk perception, and possibly useful for the identification of critical dimensions for the recognition of occupational risks according to different cultural backgrounds with respect to the countries of origin. The first dimension identified was named "perceived behavioral control." According to the theory of planned

**Table 5.** Results of the factor analysis: the 4 dimensions identified through the analysis are shown, with the related items and loading factors, in the study on developing and validating a questionnaire that evaluates risk perception of the construction workers (Italy)

Factor	Item	Loadings
Perceived behavioral	30. I don't comply with safety rules because my boss tells me that I have to work quickly	0.57
control	32. I don't comply with safety rules because I am afraid to lose my job	0.63
	33. I don't comply with safety rules because I am too much tired	0.63
Danger perception	1. My job is dangerous	0.65
	8. My specific tasks at the construction site are more dangerous than other jobs in the construction sector	0.70
	9. I think it's possible to be seriously injured at work	0.46
Safety climate	16. My team leader always respects the rules to avoid risks at work	0.61
	18. If we respect the safety requirements, it's possible to avoid occupational injuries	0.54
	24. My boss wants me to work with absolutely no risks of injuries	0.55
Attitude towards safe actions	19. One can expect to be seriously injured at work	0.41
	22. People working without protective equipment are brave	0.61
	34. I don't comply with safety rules because I am brave	0.54

behavior [21], this dimension indicates a measure of the perceived grade of difficulty attributed by a person to the decision of taking a specific action in order to obtain a specific result. In this case, the items included in this dimension give an idea of the problems experienced by construction workers in terms of complying with the safety rules at work. This can be difficult, because they have to work quickly, and also because adopting all the safety procedures requires a lot of time, the workers are too much fatigued to accomplish, and they think they could even lose their job if they spent too much time on safety matters. This dimension may appear significantly different when comparing the responses of construction workers with different ethnicities, as it can be related to more precarious working conditions of construction workers from specific geographic areas, who can be less likely to have a permanent position as employees of a construction company.

The second dimension recognized was named "danger perception." It is a measure of the perceived grade of consciousness that a job is intrinsically dangerous. The items included in this dimension reflect the experience of workers in the construction sector, and the reported experiences from their colleagues; they may know that working in the construction sector is intrinsically dangerous, even more dangerous than working in other sectors. The condition of being a foreign worker may affect this dimension as it is widely reported that foreign workers have higher rates of occupational injuries than native workers, both in Italy and in other countries [1,15–17,22,23].

The third dimension identified was named "safety climate." Safety climate is highly relevant for the safety of workers in an organization, as it represents the way by with safety rules are interiorized in organizations and so perceived by workers through relations with their colleagues and supervisors. Safety climate may predict workers' safety or unsafe personal behaviors, and it can be influenced by actions of other people inside the work team, in particular if they share the same socio-cultural background [21,24–28]. The authors included 3 items in this dimension, related to the way workers perceive the necessity of complying

with safety rules within their work team. The perception of safety climate may change across different ethnic groups of workers, according to their socio-cultural background. The fourth dimension recognized was named an "attitude towards safe actions." This dimension was designed according to the 3 components of attitudes identified in 1960 by Rosenberg and Hovland [29]: cognitive, affective and behavioral. Accordingly, workers may act, or not act, in terms of safety behaviors depending on their beliefs, emotions and personal leanings. The items included here indicate that even quite paradoxical affirmations may be significant in certain groups of workers according to their socio-cultural background and ethnicity. For example, they can misleadingly identify as "brave" the behavior of avoiding the use of protective equipment, or they can look with a sort of fatalistic attitude to the possibility of being seriously injured at work.

To summarize, the 4 dimensions identified within this 12 items questionnaire make it possible to indicate a reference model for the identification of relevant dimensions involved in different risk perceptions by construction workers belonging to various ethnic groups. According to the proposed model, risk perception should be improved with an adequate consideration of ethnicity and cultural background when designing specific preventive interventions to increase occupational health and safety in the Italian construction sector [30]. The most important points to be considered for a better prevention include:

- the necessity of increasing the perception of dangers at work and being conscious that the job could be seriously harmful;
- giving the possibility to workers for easily respecting safety rules, in particular warranting enough time to do the job while adopting all the safety procedures;
- promoting an adequate safety climate within the work organization, involving all co-workers and supervisors;

 sharing the message that safety procedures are not only necessary but also useful and effective in reducing the number of injuries: this will promote a positive attitude towards the adoption of safety measures.

#### **CONCLUSIONS**

This study proposes a new instrument to evaluate risk perception in foreign construction workers in Italy. The tool should be potentially applicable also in other working sectors where a high number of foreign workers is employed, e.g., in agriculture, subject to adapting the items to the characteristics of the working population and specific occupational risks.

The exploratory tool presented by the authors is useful in detecting differences in risk perception, related to the ethnicity and cultural background of workers, according to 4 dimensions identified. The application of the proposed method can be relevant for the identification of more adequate preventive interventions, such as specific training, in the construction sectors.

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