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# PROSPETTIVE IN ORGANIZZAZIONE

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#22

## Special Issue "EHMA 2023 Abstract Book"

Guest Editors: Prof. Sandra C. Buttigieg, MD; Prof. Americo Cicchetti; Prof Axel Kaehne; Dr Alexandre Lourenço; Dr Teppo Heikkilä, MD, EMBA; Prof Todorka Kostadinova; Dr Eszter Kovacs; Prof Federico Lega; Prof Ann Mahon; Dr Rui Dang; Nabil Jamshed MSc MBA BBA; Prof Dr Marija Jevtic, MD; Prof Dr Teresa Magalhães; Prof Dr Henk Nies; Prof Mag Dr Manfred Pferzinger; Prof Dr Rui Santana; Dr Federica Morandi; Mr George Valiotis

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## Do I have to share my "precious" knowledge? The role of physicians' narcissism and commitment in the knowledge sharing practices

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#### Background

Knowledge sharing within healthcare organisations is necessary since peer discussion is fundamental for solving complex clinical cases.

Knowledge sharing allows to share best practices, to create knowledge, and to learn opportunities (Bartol & Srivastava, 2002; Harb et al., 2021; Surve & Natarajan, 2015). However, knowledge sharing determinants are unclear, except for the debate about the role of technical and social aspects of organisations (Kim et al., 2020). In contrast, there are just little shreds of evidence about the impact of individual characteristics (Harb et al., 2021). In order to fill this gap, we intend to explore how personality traits, in particular narcissism, affect the knowledge-sharing behaviour among physicians and besides that how organisational commitment mediates this relationship.

According to Gentile et al. (2013), narcissism consists of three aspects: Leadership/Authority (LA), Grandiose Exhibitionism (GE), and Entitlement/ Exploitativeness (EE).

#### Methods

In order to answer our research questions, we collected primary data through an online questionnaire administered in the last quarter of 2020. Our sample was composed of 115 physicians. Data were analysed using the partial least square technique, using Smart-PLS software.

#### Results

Physicians scoring high levels of LA don't share their knowledge because it helps them to maintain supremacy. In the second case, physicians scoring high levels of EE are more likely to share their knowledge, but only because this elevates them as gurus. GE shows a negative but not significant relationship. LA shows a positive and significant relationship with organisational commitment, while GE is negative. Acting as a leader pushes individuals to be more empathic regarding the organisation. At the same time, for those characterised by high levels of GE, the focus remains on the self. Finally, results show that organisational commitment is positively related to knowledge-sharing behaviour, but it fully mediates only the relationship between physicians' GE and knowledge-sharing behaviour. Physicians characterised by high levels of GE negatively affect knowledge-sharing through the full mediation of organisational commitment (Figure 1).

#### **Implications**

Organisations with a low knowledge sharing degree should pay attention to individual traits and organisational variables such as commitment.